

Party Booking Terms and Conditions

General

- Each party is booked for a maximum of a two-hour period.
- If you wish to extend the duration of a party you should contact Happy Castle staff to discuss.
- The Happy castle area is only available for children up to and including the age of 12 years. Children over 12 years of age are strictly prohibited from this area
- There is no limit on the number of children and parents/guardians attending the party.
- All decorations you wish to provide must firstly be approved by our staff.
- Each party must finish after 2 hours and be cleared within 15 minutes of completion

Costs

Standard party

- For a catered standard party the cost is £9.95 for each child under the age of 12, which includes entry to the happy castle and catering by our cafe.
- All parents, guardians and children over 12 years of age enter free of charge.

Catering

- Our café will cater for your party.
- You should select the foods required for the children at the time of booking the party.
- The café will serve the food about 1 hour after the start of the party.
- The cafe cannot provide any cooking, heating or warming of any food that is brought to the party by you or your guests.
- The Happy Castle cannot guarantee that nuts are not present in any of the foodstuff within the Happy Castle.

Birthday cakes

- Happy Castle does not provide a birthday cake or Party Bags for the event

Payment

- All birthday party bookings will only be confirmed by payment of a £50 deposit. Which is non-Refundable.
- An invoice for the balance of the cost of the party will be presented by the staff of The Happy Castle at the completion of the party.
- Final payment of the balance owing for the party must be made at the conclusion of the party.
- Final payments can be made by either cash or cheque made payable to "The Happy Castle".